



Animal &
Plant Health
Agency

APHA Briefing Note 11/26

Animal Health and Welfare User Research – Workforce Management (WFM) tool

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Purpose

To invite OVs in Scotland to participate in an Animal Health and Welfare **User Research** campaign for a Workforce Management (WFM) digital tooling project.

Background

The project aims to support field inspection staff, including OVs to transition from paper-based forms by adapting to more agile, digital ways of working. The WFM team is seeking volunteers to take part in a user research campaign that seeks to understand OVs' interactions with APHA's field operations, and how to provide digital capabilities to efficiently improve OVs' ways of working. The WFM being developed will assist OVs in the overall planning, conducting, and evaluation of inspections.

We are asking OVs who work with farmed animals in Scotland to take part in the upcoming round of research at this time. This research will involve online interviews.

Action

Please contact ola.majek@defra.gov.uk if you are willing to participate in the research

Further Information

If you require any further information about this request, contact ola.majek@defra.gov.uk

APHA is an Executive Agency of the Department for Environment, Food and Rural Affairs and also works on behalf of the Scottish Government, Welsh Government and Food Standards Agency to safeguard animal and plant health for the benefit of people, the environment and the economy.