



Animal &
Plant Health
Agency

APHA Briefing Note 08/26

OV Instructions - Restricted Documents on the Improve International Website

Date issued: 4 March 2026

Purpose

1. To advise Official Veterinarians (OV) that access to some documents published as part of the OV instructions on the Improve International website will now be restricted and OVs will need to use their Improve International login to access them.

Background

2. Enhancements have recently been made to the Improve International website to enable APHA to restrict certain documents, making them accessible to OVs only.
3. When trying to view documents that have been restricted, OVs will be prompted to enter their Improve International login details to enable access to them.
4. Only a limited number of documents will be restricted; the majority will remain publicly available. This measure has been introduced to reduce the risk of certain documents being used inappropriately and will allow sensitive information to be made available to OVs only.

Further Information

Should you encounter difficulties in accessing the restricted documents, please contact Improve International:

Email: enquiries@improve-ov.com

Telephone: 0330 202 0380

For any queries relating to training and authorisation, please contact the APHA OV team:

Email: CSCOneHealthOVTeam@apha.gov.uk

Telephone: 020 8026 1094

Issued: March 2026