



Animal &
Plant Health
Agency

APHA Briefing Note 37/25

Request for TT OVs and ATTs to review their personal details, including Veterinary Delivery Partnership (VDP) status on their Improve International training record.

Date issued: 06 October 2025

Purpose

To request TT OVs and ATTs to regularly review their training record on the Improve International platform, ensuring all personal details are accurate, including their Veterinary Delivery Partnership (VDP) status.

Background

It is essential that personal information held on the Improve International website remains current and correct. Recent checks have highlighted frequent inaccuracies in the VDP section of user profiles.

Action

All TT OVs and ATTs are requested to log into their Improve International training record and verify that their personal details are accurate. Special attention should be given to the question:

“Do you work for a Veterinary Delivery Partnership (VDP) in England or Wales?”

This must be answered correctly. If there is any uncertainty regarding the appropriate

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response, individuals should consult their practice manager for clarification. Individuals must also review this response if they change employer.

Information

Details of VDPs can be located on the [TB Hub](#).

Contacts

Should you encounter difficulties in amending your details, please contact Improve International.

Email: enquiries@improve-ov.com

Telephone: 0330 202 0380

For any queries relating to training and authorisation, please contact the APHA OV team.

Email: CSCOneHealthOVTeam@apha.gov.uk

Telephone: 020 8026 1094

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